



Stronger Together: Unified Security Solutions

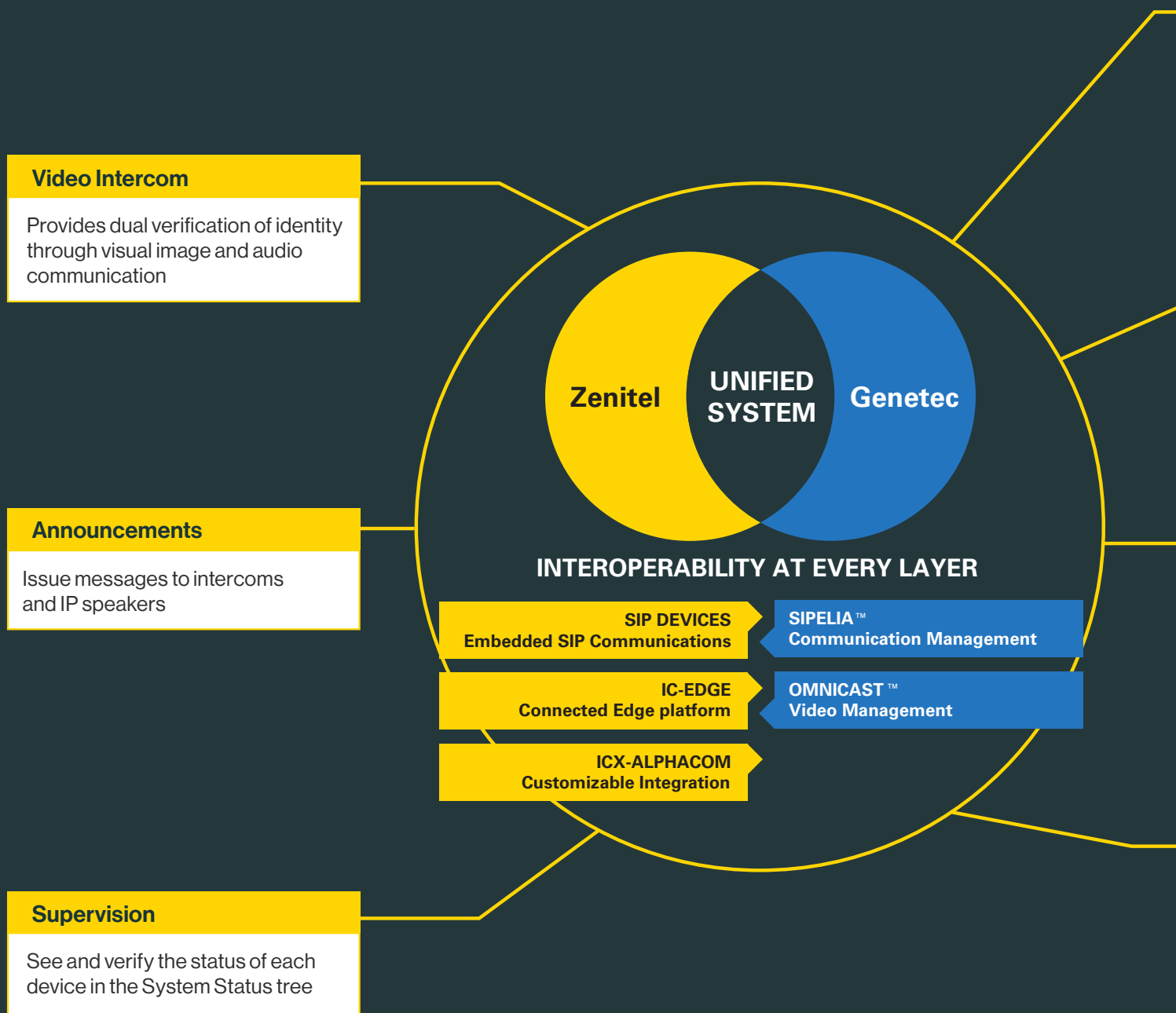
Intelligent Communications Management in Genetec Security Center™

- Multiple audio integration options based on the client's needs
- Deploying audio anchors the value of Unified Security Management
- Interoperability embeds audio within your critical security processes, avoiding the inefficiencies of standalone systems
- Intelligent Communications allow you to hear, be heard, and be understood in any situation



What is Possible with audio in a Unified Platform?

Intelligent Communications is driven by Intelligent Integration. Audio becomes intelligent by seamlessly integrating into the core business and security applications within the organization. The integration possibilities are endless.



Click to call

Initiate intercom call to any device from the system status tree

Audit Trail

Security Center investigation provides record of all communications events, for business optimization and liability protection

Improved Situational Awareness

Linking multiple devices together to provide a complete 360-degree view of your environment for critical events

Audio and audible call notifications

Operators are notified of incoming calls through the notification tray

Advantages of a Unified Security PLATFORM:

- Empowers your organization through enhanced situational awareness and unified commands and control
- Customizable integrated functionality allows users to adapt their systems to their unique processes and procedures
- Extends the security program's value proposition within their organization through increased operational efficiency, measurable data reporting, and increased accountability
- Simultaneous live audio, video, and monitoring of alarms provides complete situational awareness to enable better decision making and faster incident response
- Exceptional intelligibility ensures users can hear, be heard, and be understood in virtually any environment
- Continuous strategic business partnership between Genetec and Zenitel provides synchronous version updates

GENETEC Security Center Integration Options

FEATURES	SIPELIA COMMUNICATIONS MANAGEMENT		OMNICAST VIDEO MANAGEMENT	
	SIP stations	ICX-AlphaCom	Device integration via ONVIF	Zenitel Call-Handling plug-in
Discovery and Configuration				
Auto-discovery of Zenitel audio and video devices		✓	✓	✓
Register devices in system tree, log server, recorder	✓	✓ Sipelia Licenses	✓	✗
Zenitel devices in maps view (Plan Manager)	✓	✓ Sipelia Licenses	✓	✗
Associate external cameras with intercoms	✓	✓ Sipelia Licenses	✓	✓
Audio Features				
Incoming call queue displayed in Security Center	✓	✓	✗	✓
Designated stations prioritized in call queue	✗	✗	✗	✓
Answer calls in Security Center	✓	✓	✗	ICX-AlphaCom only
End/Cancel calls in Security Center	✓	✓	✗	✓
Initiate calls to intercoms stations from Security Center	✓	✓	✗	✓
Record audio during call	✓	✓	✓	via ONVIF
Initiate PA broadcast (live or recorded)	✓	✓	To single device only	✓
Text to speech support	✓	✓	✗	✗
Video Features				
View associated video live stream	✓	✓	✓	✓
Manual/event based video recording	✓	✓	✓	✗
Synched audio/video recording and playback	✓	✓	✓	✗
Inputs/Output Control				
Call can trigger Security Center event or recording	✓	✓	✓	✗
Security Center event can trigger intercom call	✓	✓	✓	✗
Door release from Security Center	✓	✓	✓	✓
Door release from intercom master station	✓	✓	✓	✓
System Requirements				
Software setup	Direct SIP device	Connect via SIP Trunk	ONVIF to Omnicast	Run VSGSCPlugin
Zenitel station/system mode	SIP	ICX-AlphaCom	Any mode	IC-EDGE, ICX-AlphaCom
Genetec license requirements	Sipelia system licenses	Sipelia system licenses	Camera licenses	GSC-1SDK-Zenitel-VS license
Zenitel license requirements	None	ICX SIP Trunk License	None	ICX API License

Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.