milestone
TECHNOLOGY PARTNER

# Communicate quickly and easily, with Milestone XProtect®

milestone I **XProtect**®



- Best-in-class partnership combines Zenitel's crystal-clear audio with Milestone's flexible, open-platform video management.

- Complete situational awareness via simultaneous live audio and video, managed directly from XProtect, will mitigate security risks and enable better decision making and faster response times.

- A 360-Degree View: Multiple video streams displayed during critical conversations create a complete picture of the caller and their surroundings.

- Integration options accomodate small systems to enterprise, scaling over time as security requirements evolve

- Intelligent Communication ensures that users can hear, be heard, and be understood in any situation, providing a voice to Milestone's Video Management System.

Onvif

# Integrated Communications
## At Your Fingertips

Intelligent Communication is driven by Intelligent Integration. With the open XProtect® video management platform, audio becomes intelligent by seamlessly integrating voice communications in your video management workflow.

**Improved accountability**
Record and replay audio and video streams, and log events

**Verify visitor identity**
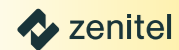Provide dual identity verification through both visual and audio communication.

**Enhanced Situational Awareness**
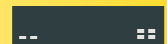Listen to incoming audio and view video from Zenitel devices.

**Efficient audio and call handling**
With the integrated Zenitel Call handler, operators can easily dial out to devices, preview video from where the call is coming from, answer incoming calls, open doors, and hang up.

**zenitel** | IC-EDGE | ICX-AlphaCom → **XProtect®** ◆ milestone

**Quick and appropriate action**
Events on Zenitel devices can be used to trigger event and alarms that security personnel respond to.

**Immediate response**
Broadcast audio to Zenitel devices to respond quickly to security threats.

**Supervise and monitor**
See and verify the status of each intercom device.

**Works with mobile and web client**
Listen to incoming audio, use push-to-talk, and stream video from Zenitel devices.

**Quick and Easy Set-up**
Auto-discovery of audio and video devices saves time and money.

## Advantages of the integrations with Xprotect®:

- Intuitive user interface enables easy call queue management and one-click connection of calls directly from XProtect Smart Client.

- Linkage of multiple video streams with live intercom calls provides enhanced video monitoring and communication to exterior entrances and interior secure doors.

- Association of cameras with intercom stations provides complete situational awareness while communicating with visitors, vendors, and staff

- Quick and easy set-up: All Zenitel devices, inputs and outputs are auto-discovered and added to the system tree.

- View and record high-definition video from Zenitel's TCIV+ video intercom.

- Listen-in, broadcast and record audio from Zenitel devices

- Audio features are available on desktop client, mobile app and web client

**ꓵNVIF**     **CIS SecureSuite** Membership

### Zenitel's ICX-AlphaCom Communication Platform

**IC-EDGE** This serverless communication system delivers seamless integration, unrivaled audio quality and ease of use, right out of the box.

**ICX-AlphaCom**

Zenitel's scalable, server-based platform enables advanced communication management, integrated with security applications.

# XProtect® **System Integration Features**

Zenitel audio and video devices can be added to Milestone XProtect as ONVIF devices.
This requires station licenses from Milestone, but no license from Zenitel.

| Device discovery and configuration | |
|---|:---:|
| Auto-discovery of Zenitel devices | ✔ |
| Zenitel device camera, microphone, speaker, inputs and outputs are listed in the system tree | ✔ |
| Zenitel devices can be added to Device groups and customized views | ✔ |
| Customisable device rules and events | ✔ |
| Video resolution, codec and stream settings | ✔ |
| **Video and Audio features** | |
| Video live stream | ✔ |
| Motion detection | ✔ |
| Bi-directional audio live stream | ✔ |
| Video and audio recording (manual and event-based) | ✔ |
| Video and audio playback | ✔ |
| Issue audio messages from Smart Client to Zenitel devices | ✔ |
| **Other** | |
| Door release/output control | ✔ |
| Door release from intercom station (usally by pressing digit 6) | ✔ |
| Log files for device events (i.e. call button push, input triggered, output triggered) | ✔ |
| Incoming intercom events maximizes the Smart Client | ✔ |
| Intercom events create notifications in Alarm Manager | ✔ |
| Bi-directional audio, push to talk, and video stream in Smart Client, Xprotect Mobile, and web client | ✔ |

| Additional features using the Zenitel Call Handler plug-in | IC-EDGE Call handler | ICX-AlphaCom Call handler |
|---|:---:|:---:|
| Additional licenses required | No | ✔ |
| Incoming calls and associated video preview | ✔ | ✔ |
| Incoming calls displayed in Smart Client | ✔ | ✔ |
| Call quoues with priority | ✘ | ✔ |
| Answer incoming calls in Smart Client | ✘ | ✔ |
| End/Cancel calls in Smart Client | ✔ | ✔ |
| Trigger open door | ✘ | ✔ |
| Initiate calls to Zenitel devices | ✔ | ✔ |
| Make live broadcasts to individual or groups of Zenitel devices | ✘ | ✔ |
| Broadcast pre-recorded messages to individual or groups of Zenitel devices | ✘ | ✔ |

XProtect® AWS Cloud · XProtect® VMS Server · XProtect® Smart Client · XProtect® Mobile · ICX-AlphaCom Intercom Server

**IP NETWORK**

Video Door Stations · Industrial Stations · Audio stations · IP speakers · Desktop Stations · Soft client · Emergency Stanchions

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