



Hardware Notification

Re: V2000-r2 replaces V2000

To: ZenitelBU Onshore & Partners

29 August 2024

We would like to inform you that Zenitel will be introducing the V2000-r2 as a direct replacement for the current V2000, maintaining form, fit, and function. This decision is prompted by component obsolescence and our dedication to ongoing development, which will extend the service life of the V2000 range beyond 2034.

We want to assure you that this change does not require immediate action or necessitate upgrading to the latest r2 hardware. Running software package >V4.2.0.9L_Pkg-A, the V2000-r2 hardware is compatible with the V2000, VIPEDIA-12-NET, D-range of amplifiers, and the LSZDC interface card, ensuring a manageable level of backward compatibility. For systems running older software packages, please contact Zenitel to discuss either a software upgrade or to secure V2000 spares under our last time buy.

Starting in Q3 2024, the introduction of the V2000-r2 will complement the last-time buy supply of our existing V2000 stock. Once the existing stock is depleted, any orders for the V2000 will be fulfilled with the V2000-r2, and pricing between the models will remain the same. We will be in touch with the relevant parties as required to update the necessary paperwork accordingly.

Please note that we will continue to repair and support the existing V2000 in accordance with our warranty policies.

Our team of engineers, account managers, and representatives are available to assist you with any further questions you may have. In the meantime, we appreciate your cooperation and look forward to continuing to serve your business needs.

Your Feedback

If you have any questions related to this bulletin, please contact your local Zenitel sales representative. We look forward to further developing our cooperation in 2024 and are grateful for your continued business and support.

Zenitel BU Onshore Product and Marketing team

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