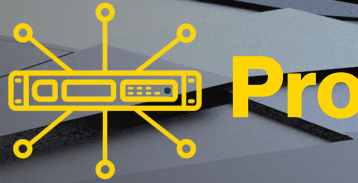


# Zenitel Connect

The Unified Critical Communication Platform



## Essential

**Zenitel Connect** brings diverse critical communication technologies together on a single, unified platform, allowing organisations to deploy, manage, and expand their systems as their needs evolve.

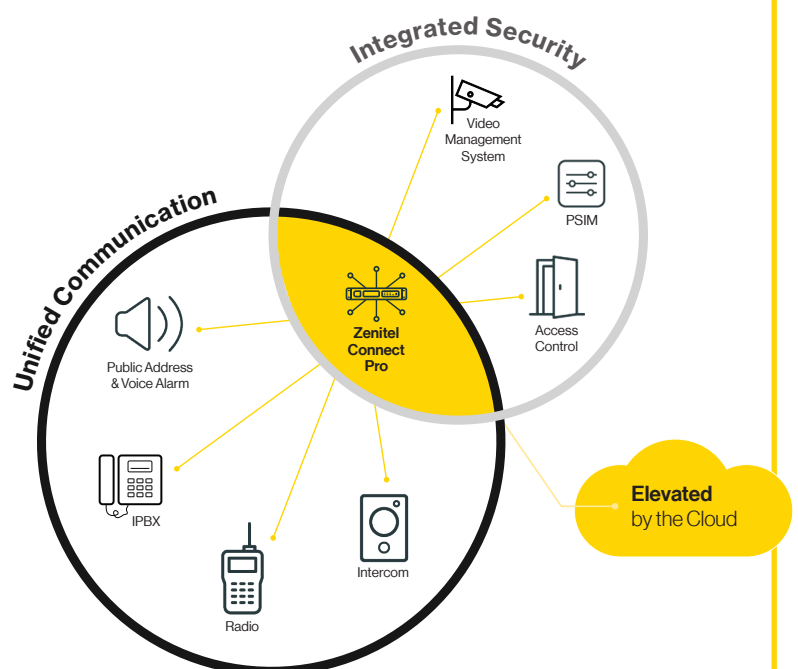
The Zenitel Connect **Pro** product variant provides advanced communication and integration capabilities for mid-to-large projects and multi-site deployments. It supports complex workflows, including public address and voice alarm (PAVA), while centralised cloud monitoring and management help reduce operational effort and maintain control across multiple locations.



### ICX-510

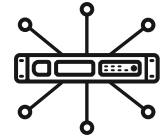
ICX-510 is the server hardware for Zenitel Connect Pro, designed to operate in high demanding electrical, mechanical and operational environments. ICX-510 delivers high system uptime even during a software upgrade.

- ✓ Flexible installation choices, either on a dedicated ICX-510 server or in virtualised environments
- ✓ Centralised system management and monitoring via secure cloud
- ✓ Built on strong secure-by-design cybersecurity principles.
- ✓ Flexible integration options through open and proprietary interfaces, including REST API, Node-RED, and SIP.



# Zenitel Connect Pro

The Unified Critical Communication platform



## Server properties and capacity

|                                           |      |
|-------------------------------------------|------|
| Zenitel Connect Pro device connections    | 200  |
| Virtual environment                       | 1000 |
| Networking of multiple systems            | 20   |
| Fully managed from a single web interface | ✓    |

## Cybersecurity

|                                                 |   |
|-------------------------------------------------|---|
| Firewall                                        | ✓ |
| User authentication                             | ✓ |
| Force password change at first login            | ✓ |
| Account lockout after failed login attempts     | ✓ |
| Automatic password change on Zenitel devices    | ✓ |
| Secure protocols (HTTPS, TLS, SRTP, WAMPS, NTS) | ✓ |
| Secure SIP (TLS, SRTP)                          | ✓ |
| Authenticated and authorised API                | ✓ |
| Authenticated and authorised SIP Trunks         | ✓ |
| Audit log                                       | ✓ |

## Surveillance

|                                        |   |
|----------------------------------------|---|
| Monitoring and error reporting         | ✓ |
| Remote Monitoring and Management (RMM) | ✓ |
| Button test                            | ✓ |
| Tone test                              | ✓ |
| Logging                                | ✓ |

## Integrations

|                                     |   |
|-------------------------------------|---|
| SIP trunking                        | ✓ |
| API/SDK                             | ✓ |
| OPC                                 | ✓ |
| SIP service provider (IP Telephony) | ✓ |
| Native Zenitel PAVA Integration     | ✓ |

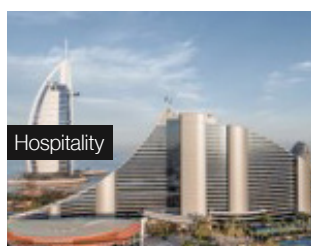
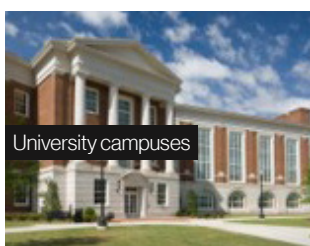
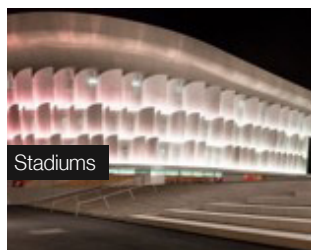
## Call Features

|                                    |     |
|------------------------------------|-----|
| Open mode                          | ✓   |
| Ringing mode                       | ✓   |
| Call priorities                    | 250 |
| Busy and ringing override          | ✓   |
| Push-to-talk mode                  | ✓   |
| Speech direction control           | ✓   |
| Call queuing with priorities       | ✓   |
| Parallel and/or sequential ringing | ✓   |
| Call escalation                    | ✓   |
| Call button press-and-hold time    | ✓   |
| Call forwarding                    | ✓   |
| Call transfer                      | ✓   |
| Door Opening/Remote Control        | ✓   |
| Two-way video calls (ITSV to ITSV) | ✓   |

## Broadcast services

|                               |          |
|-------------------------------|----------|
| Live broadcast                | 50 zones |
| Priority mechanisms           | ✓        |
| Dispatch prerecorded messages | ✓        |

## A perfect match for:



## Zenitel Connect Pro Item number

|                                             |            |
|---------------------------------------------|------------|
| Device license - ZCL-IC1                    | 1002700101 |
| Integration license - ZCL-API               | 1002720900 |
| iPBX trunk - ZCL-PBX                        | 1002720100 |
| Core for x64 - ZCC_x64                      | 1002700000 |
| OPC UA (Integration license - ZCL-API)      | 1002720900 |
| Software maintenance subscription - ZCUL-IC | 1002790001 |
| ICX-510                                     | 1002000200 |
| ZC-RMM                                      | 1015909    |



**Learn more**