Milestone Customer Dashboard

Safeguarding your customers' system health

milestone
The open platform company

The Customer Dashboard is an online monitoring service that enables resellers to obtain real-time system statuses of their customers' installations.

This system monitoring service keeps track of technical incidents in the installation so resellers can proactively solve them before they become a problem to the user.

Key highlights

- Monitor technical incidents from all customers' surveillance installations

- Solve technical issues before they become a real problem for a customer

- Get instantly notified of any system errors on the go with the email notification capability

- Provide added value to customers by offering an enhanced service agreement and expand the business

- No set up required, it works automatically if the functionality is enabled in the Management Application

Supported by the 2013 version and higher of:

XProtect® Essential
XProtect® Express
XProtect® Professional
XProtect® Enterprise
Milestone Husky™ M10
Milestone Husky™ M30
Milestone Husky™ M50

The Customer Dashboard requires a valid Software Upgrade Plan (SUP) and can be accessed through My Milestone:
www.milestonesys.com/mymilestone